



Security Officer

Highfield Level 2 Award for Working as a Security Officer within the Private Security Industry

This regulated qualification is ideal for anyone wishing to work as a security officer. It is based on relevant SIA specifications for learning and qualifications, and therefore provides the necessary skills and knowledge for learners to apply for an SIA licence in this field. Subjects covered include the roles and responsibilities of security officers, patrolling, security systems, communication, reporting and record-keeping, avoiding conflict and reducing personal risk, defusing conflict, and resolving and learning from conflict.

How long will it take me to achieve this qualification?

This qualification must be taken over a minimum of **3-days**.

How is the qualification assessed?

It is divided into 3-units and is assessed through 3 multiple-choice examinations.

These units are as follows:

Unit 1: Working within the Private Security Industry

Assessed by a multiple-choice examination of 1-hour containing 40-questions. Learners must achieve a score of at least 28 out of 40 to pass this unit.

Unit 2: Working as a Security Officer within the Private Security Industry

Assessed by a multiple-choice examination of 1-hour consisting of 40-questions. Learners must achieve a score of at least 28 out of 40 to pass this unit.

Unit 3: Conflict Management within the Private Security Industry

Assessed by a multiple-choice examination of 30-minutes consisting of 20-questions. Learners must achieve a score of at least 14 out of 20 to pass this unit.

What next?

Individuals achieving this qualification will be able to progress to the Highfield Level 2 Certificate in Providing Security Services (RQF), which provides the competency component of the apprenticeships in providing security services. It can also lead to further learning in other areas such as the Highfield Level 2 Award for working as a Door Supervisor within the Private Security Industry, and the Highfield Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry.

Where can this course be taken?

Through any Highfield approved training centre.